

Dear Commissioners:

Don't prevent states from fixing my cell phone problems. I am writing to oppose CG Docket No. 04-208 and WT Docket No. 05-194, which will unjustly take away the authority of states to tackle problems with cell phone service, including abusive cancellation penalties. Worse, the proposal will put in place a weak set of cell phone company-endorsed rules that offer no improvements in service or enforcement.

It's time to adopt policies that force cell phone companies to improve the level of service they provide to consumers. As if being a cell phone "customer" isn't enough of a nightmare!!!! Even the employees of the cp companies ALL quote different rules/info to their "customers" and "prospective customers"...not until they get you "locked-in" do you begin to "see" what the TRUE details are of WHAT they now have you "by the short hairs" on!!! The cell-phone industry is ALMOST as disreputable as "%^&\$#()\*&%@#&\*!", I'll just leave that blank!!! Get real, as consumers we're getting HOSED daily by the "cell phone gurus"...they are CROOKS already...yea, right...just give 'em more ammo to finish the consumer industry off...then there will be NO NEED for them!!! DUH!!!

Although CG Docket No. 04-208 purports to address consumer frustration with confusing cell phone bills, hidden fees and misleading advertising, the proposal does little for consumers. In the name of helping us, the agency is proposing to block states from passing their own pro-consumer laws. As bad, WT Docket No. 05-194 would bar state courts from enforcing state law when it comes to unfair and abusive cell phone contracts. That's going too far.

States are responding to consumer complaints. Don't stop them! And don't give in to adopting weak, industry-drafted rules in their place. The FCC should stand up to the cell phone industry, and respect states rights and strong consumer protections.

Sincerely,  
Adelaide Almquist